

EDGAR REZA

54 Whipple Brook Rd.
Wrentham, MA 02093

Mobile: +1 (617) 429-6067
E-mail: ChapoReza@Hotmail.com

OBJECTIVE

To obtain a position that utilizes my education and skills, and provides an opportunity for continued learning and growth.

EDUCATION

INSTITUTO TECNOLOGICO DE CHIHUAHUA, Chihuahua, México.
BS - Industrial Electronic Engineer, July 1996

PROFESSIONAL EXPERIENCE

WATERS CORPORATION

[JANUARY '23-OCT '23]

Sr. Manager Supplier Quality Assurance (Waters Headquarters - Milford, MA)

- Management responsibility of local, NPI & Service Supply base.
- Management of SQA Group with active management of supplier base (ASL, QAA, auditing, SCAR, metrics).
- Responsible for Global Supplier Audit Schedule program.
- Management of Supplier change request program.

FRESENIUS MEDICAL CARE NORTH AMERICA

[SEPTEMBER '15-DECEMBER '22]

Sr. Manager Supplier Quality Assurance, Internal Auditing & Calibration (NxStage Headquarters - Lawrence, MA) JAN '20-DEC '22

- Management responsibility of Contract Manufacturers (CMO's) products and Corporate NPI & Service Supply base.
- Management of SQA Group with active management of Corporate supplier base (ASL, QAA, auditing, SCAR, metrics).
- Responsible for SQA Corporate program and support of Manufacturing facility (Tijuana, Mexico).
- Management of Internal Audit program and quality resource allocation for continued audit activities.
- Management of Calibration Corporate office program supporting Labs R&D, ENG, QE and NPI program initiatives.

Sr. Supplier Quality Manager (FMCNA Divisional Headquarters - Waltham, MA)

SEP '15-JAN '20

- Management responsibility of FG products and Contract Manufacturers (CMO's) products managed from Waltham Corporate office.
- Supplier Quality Agreement responsibility including CMO, Private Label and Distributed Products (Buy-for-Resale) business models.
- Support quality resource allocation for continued product management, changes and NPI initiatives.
- Management of SQA Group with active management of Corporate FG supplier base (ASL, auditing, metrics, changes).
- Support change management controls and system integration and improvements.

HAEMONETICS CORPORATION

[FEBRUARY '12-SEPTEMBER '15]

Sr. Manager Contract Manufacturing

- Global Management responsibility of Disposable products with active management of Contract Manufacturers (CMO's).
- Direct product management of sourced items with \$80MM yearly spend.
- Business Agreement responsibility and Global SBR's including private label, distribution and buy for resale categories.
- Responsibility for CMO's of equipment products with close to \$80MM yearly spend.
- Support technical matters and resource allocation for continued product management, changes and NPI initiatives.

COVIDIEN (former Tyco Healthcare Kendall Company)

[JUNE '03-FEBRUARY '12]

Supplier Quality Manager

DEC '07-FEB '12

- Management of SQA Group with active management of Supplier base worldwide (USA, America, Asia, Europe).
- Product management of over 1000 sourced medical supplies codes with \$300MM yearly spend (including Class I, II medical devices and OTC Drugs), and support SQA resources allocation to launch NPI products.
- Responsible for revising and implementing Supplier Management processes including evaluation, approval, auditing, scorecards, quarterly review, risk assessment, SCAR and support removal.
- Supplier contract review of relationships including private label, contract manufacturing, and buy for resale scenarios.
- Assist during Notify Body and ISO Audits; enforce control of sterile (EtO, Gamma), and CE Mark products.

References: Available Upon Request

EDGAR REZA

Senior Supplier Quality Engineer

JUN '06-DEC '07

- Tracking customer complaints for supplied products, conduct investigations and generate/evaluate SCARs.
- Participation on new product development projects as well as ensuring statistical process tools are used effectively to reduce product variability and improve quality.
- Perform supplier audits to evaluate the supplier's quality management system. Analyze information from the surveys and recommend improvements to the QMS as well as creation of Quality Plans established with suppliers.

Supplier Quality Engineer

AUG '05-JUN '06

- Supervision of outsourced finish product Suppliers related to Kendall business product line.
- Assist in expansion and development of Asian suppliers. Far East region supplier auditing, and problem solving.

Supplier Development Engineer (Juarez, Mex)

JUN '03-AUG '05

- Responsible for Plant Supplier Program.
- Assist suppliers on First Articles, Cap-studies & technical issues, and coordinate Corrective Actions submittals.
- Component process development and implementation involvement on NPI (New Product Introductions).
- Supplier support to achieve business goals and continued Corporate involvement to accomplish Organization objectives.

ETHICON ENDO-SURGERY, INC. a Johnson & Johnson Company

[NOVEMBER '00-JUNE '03]

Component Engineer

NOV '02-JUN '03

- Facilitator for Component Validations (OQ when needed, PQ).
- Supplier assessments and/or surveys through visits and site evaluation of supplier facilities.
- Responsible for Metallic Supplier Component issues.
- Team member for Corporate Supplier Management Projects (quality improvement, cost savings).

Manufacturing Engineer

NOV '00-NOV '02

- Facilitator for Engineering Process and Product Qualifications (IQ,OQ,PQ).
- Co-Leader on Product Direct to Site transfer of NPI 10mm Endopouch Retriever Instrument Assembly Line.
- R&D involvement on develop and transfer activities such DFMEA, Component interference, Pilot runs, and qualification.
- Evaluation of line defects/scrap related to components: plastic molding/injection issues and dimensional issues.
- Assist with Customer Complaints to analyze defects and develop corrective actions.

GENERAL ELECTRIC

[MARCH '97-NOVEMBER '00]

Quality Control Engineer and Repair & Return Leader

- Coordinate Quality problem solving with involved mfg areas. PFMEA development and tracking with team involvement.
- Customer complaints management tracking proper completion, involving capability studies on customer CTQ's, preparation of action plans; assess Mfg Plant GR&R's, as well as SPC implementation and Quality Systems review.
- Responsible for the Plant products Repair and Return (HVAC, Pump, and Commercial Motors).
- Direct contact with Customers to clarify issues and Customer needs along with visits at their facilities to understand their processes and issues. Partner with Region Account Mgrs. and Customers in setting specific criteria.
- Responsible for AC Motor contributing parts manufacturing areas (Shells, End-Shields, Cables, and Rotors).
 - Hot-Cold roll steel processing, Aluminum casting machining, Wire manufacturing,

GE Technical Leadership Program Engineer (TLP Mexico Class of 97-99)

Stable Operations Assignment - InterPlant Assignment

- Drive the concept of stability factor through the mfg final assembly lines.
- Coordinate teams and actions to improve line stability driving Six Sigma Tools.
- Assist in quality teams focusing on Customer complaints PPM reduction applying Six Sigma tools.

Manufacturing Assignment - *US InterPlant Assignment Springfield, MO USA*

- Project owner for packaging Plant requirements involving layout rearrange, and production flow.
- Rework project owner assisting another GE Motor Plant (product teardown for component salvage and re-use).
- Set-up and coordination of a containment inspection area focusing on customer complains.
- Coordinate temporary manpower.

Quality Assignment

- Incoming Inspection Department development and direct contact with suppliers to establish critical criteria agreements.
- Assist in the upcoming implementation of ISO-9002.

References: Available Upon Request

EDGAR REZA

- Design of computer SQL Access database for component tracking.

Materials Assignment

- Coordinate the stockroom Cycle Count Implementation and define/track A-B-C category material components.
- Leader for the 1997 Annual physical Inventory.

INTERNET ONLINE

AUGUST '95-MARCH '97

Technical Support Representative

- Direct/Indirect customer technical support; services program installations; sales presentations to local industry, schools, and businesses; Internet Instructor.

HONORS AND AWARDS

Award: *Covidien*, **December 2009** at Mansfield, MA. NPD Project Team member launching 50 codes in record-short time.

Spokesman: *GE Technical Leadership Program Graduation Ceremony*, **April 1999** at Monterrey, México. Our group of 10, became the GE Industrial Systems third generation; known as the Gen of '99

Award: *GE Springfield Motor Plant*, **September 1998** at Springfield, MO. International TLP Assignment Recognition awarded by GE HVAC Business VP.

First Place: *International Mini-Baja West Competition*, **April 1995** at El Paso, Texas. (Project of design, machining, manufacturing, performance, cost analysis, and sales presentation of an off-road recreational vehicle powered by an 8hp engine). Our team of 7 students competed with 59 other contestants.

Ninth Place: *International Mini Baja West Competition*, **April 1994** at El Paso, Texas (Team of 8 students competed with other 49 team contestants).

CLASS and SKILLS

* ISO13485-2016 Lead Auditor	AAMI	* Six Sigma Green Belt	GE
* Risk Based Medical Device SQA	Q1/FMC	* Corporate Entry Leadership Conference	GE
* EU MDR and CER	R&Q	* Leadership	GE
* Transition to ISO13485	Oriel SAM	* Career Strategies/IMPACT/[TLP]	GE
* Black Belt DFSS Bridge	Covidien	* Flow Technology Seminar	GE
* Validation Strategies	Covidien	* Communication & Interpersonal Skills	GE

Languages: Fluent - Spanish and English

* Product Development Stage Gate Process * Device GMP's * Medical Process Validation * ISO 13485 & 9001 * Oracle Agile * Calibration GagePack * Medical & Consumer Manufacturing * HVAC Motor Contributing Parts Fabrication * Motor and Appliances Controls * Customer Service * Quality Tools (8D's, FMEA, SPC, Six Sigma) * Stable Ops 6σ.