

Christopher Bell

Technical PMO Executive

EMBA, MS, RTE, ICP-ACC, PSPO

ABOUT ME

- +15 years of Project, Program, & Portfolio Exp.
- Numerous Multi Million, Multi Year IT Projects
- Fortune 500 Companies to Startups
- Inclusive Leader Focused on Team Cohesion
- Proactive Cooperative Change Agent
- Proficient In-Person and Online Educator
- Published Peer-Reviewed Author
- Nature Enthusiast, Hiker, & Avid Reader

CONTACT



Las Vegas, NV



chrisbells@gmail.com



(312) 342-5634



@christophermatthewbell

CORE COMPETENCIES

- Strategic Planning (SAFe)
- Scrum Framework
- Website and Application Development
- Change and Risk Management
- Program Management
- Software Development Lifecycle (SDLC)
- Release Management
- Communications Management
- Cross-Functional Team Management
- Team Building and Leadership
- Vendor and Contract Management
- Product Management
- Senior Leadership Presentations
- Dashboards and Analytics
- Conflict Resolution
- Employee Growth and Development
- Portfolio and Tool Management
- Project Swarming to Meet Deadlines
- Defining KPIs and OKRs

TECHNICAL SKILLS

- JIRA
- Confluence
- G-Suite
 - Sheets
 - Slides
 - Docs
- Salesforce
- MS Project
- Trello
- Zoom
- Slack
- Blackboard
- Figma
- Zeplin
- Photoshop
- Blockchain
- Office 365
 - Outlook
 - MS Suite
 - SharePoint
- CMS
- Monday
- Video Production
- Cornerstone

EXPERIENCE

PARAMOUNT STREAMING, BURBANK, CA | Nov. 2021 to Present
Makers of Paramount+ and CBS.com & Apps (Formerly ViacomCBS Streaming).

Sr. Program Manager, Report to VP of Paramount+

- Serve as department head to organize and lead quarterly (PI Planning) for +80 Teams (+1000 employees) and executive leadership for Paramount+.
- Agile Coaching / Training / Workshop for Programs & Teams instructing +1500 employees per quarter throughout Paramount Streaming.

ViacomCBS STREAMING, BURBANK, CA | March 2021 to Nov. 2021
Makers of Paramount+ and CBS Website & Apps (Formerly CBS Interactive).

Sr. Project Manager, Native Apps

- Coordinate and launch **Paramount+** throughout Google, Amazon and Facebook Portal Stores, consisting of over fifty developers, product, QA, and shared services. Spearhead and facilitate management sessions and key committees.
- Advise senior management and cross-functional leaders on strategic planning, roadmaps, **go-to-market strategies**, and product innovation/commercialization.
- Oversee the development of quarterly planning and sprint release calendars, partnerships, demand forecasts, resource planning, and other strategies.
- Serve as **Lead Agile Coach** for training new hires about the company's Agile practices, over four hundred employees trained to date.
- Member of Burbank Social Squad, helping with cultural events, team building, and volunteer activities.

CBS INTERACTIVE, BURBANK, CA | November 2019 to March 2021
Makers of CBS All Access Application.

Sr. Project Manager, Android

- A self-organized leader contributing to many PMO **process improvements** including: resource allocation documentation, cultural events (First Fridays, Quarterly Lookbacks, Hackathons, etc.), **SAFe PI Planning** improvements, and ad hoc reports to improve native releases.
- Oversaw the implementation of **Agile Release Trains** for Android and trained two release managers, direct reports, interns, and several mentees.
- Released **key app features** including: Essentials Subscription Plan, News Hub, Skip Intro, On Now Carousel, NextGenTV, Freewheel, House of Brands, Thumbnail Scrubbing, UEFA Soccer, Parental Tooltip, Cast to Native, & others.

APPETIZE, LOS ANGELES, CA | 2018 -2019

Modern Application POS for Stadiums, Theme Parks, and Universities.

Project Manager, Native Apps

- Served as the project manager for the Quick Service, Table Service & KDS (kitchen display system) products & managed 25+ resources across three continents.
- Oversaw the new ActivateX product with international companies including: **Disney** theme parks **Star Wars Galaxy's Edge** (processed \$7B in revenue in 2019), LiveNation, San Diego Zoo, **MetLife Stadium**, **Tropical Smoothie Cafe**, and others totaling tens of millions of dollars.
- Implemented **new project management processes** that benefited the entire PMO including, the use of components in Jira, the creation and management of labels, reports, other Jira functions, & developed a new qualitative PM survey along with other valuable PM processes, daily contact with C-Suite.
- Member of Appetize's Volunteer Club.

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CORE LEADERSHIP TRAITS

Character

- "When the team wins, we all win"
- Mindful, inclusive thought leader
- Stewardship, courage, candor, and humor

Communication

- 15+ years managing professional teams
- Zoom and remote teaching expert
- Excels in Powerpoint, writing, and social media

Knowledge

- +15 years portfolio, program and project exp.
- Technology and software knowledge expert
- Apps / Streaming / Go to Market

Strategic

- SAFe Agilist and forward-thinking pre-planner
- Think tank facilitator for executive teams
- Committed to continuous improvement

General

- Inspect and adapt early and often
- Volunteer, mentor, coach, and educator
- Avid business and biography reader

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RIGHTPOINT, CHICAGO, IL | 2018

Digital Consultancy serving more than 250 Fortune 1000 companies.

Sr. Project Manager, Native Apps

- Reporting to the PMO Vice President, responsible for ensuring client stability and driving client enhancement initiatives using **Scrum**.
- Worked with local and national companies including: **Abbott Laboratories, Grant Thornton, Sleep Number**, Faith Technologies, the University of Illinois, & others. Managed a portfolio of **IT projects totaling +\$750k** in the first four months.
- Lead a variety of projects including, chatbot development, **Salesforce** implementation, **digital workspace creation**, SharePoint migration, staff augmentation, Sitecore road mapping, Azure migration, **Office 365 integration**, Akumina deployment, and others
- Member of Rightpoint's Compassion Crew – intercompany volunteer group.

ON POINT TECHNOLOGY, CHICAGO, IL | 2016 - 2017

Leading Unemployment Insurance Fraud Detection Software.

Project Manager

- Contributed with drafting and editing a **\$20M winning RFP response**.
- Responsible for implementing IT software projects. Lead teams of business analysts, QA, subject matter experts, software engineers, & other essential staff.
- Implement IT projects using the **Scrum** framework including Daily Scrum, Scrum Planning, Sprint Review, and Sprint Retrospectives.

OXFORD CONSULTING SERVICES, CHICAGO & BANGOR | 2014 -2015

Under contract by Eastern Maine Healthcare Systems to launch an EMR.

Implementation Consultant – IS Physician Services

- Contracted to oversee the implementation of an enterprise EHR system (**\$2 million program** including Agility EHR by Net Health) for the departments of occupational medicine and employee health throughout the organization.
- Advised senior leadership (**CIO, Directors, VPs**) regarding healthcare marketing best practices for occupational medicine and worked to develop long range marketing goals that were included in the overall marketing plan for the department.
- Trained and managed a team of analysts and interns to ensure EMR proficiency and IT project deliverables were performed on time.
- Advised the IT staff for the coordination of electronic prescribing (eRx) functionality, and interfacing, testing, and validation of HL7 laboratory tests, audiometers, spirometers, vital readers, and vision testing equipment.

UNIVERSITY OF ILLINOIS AT CHICAGO, CHICAGO, IL | 2014 -2016

PMO Lecturer, Department of Biomedical and Health Information Sciences

Adjunct Instructor / PhD Candidate

- Along with the lead instructor, facilitate and teach the health informatics project management course as part of the Master of Science in Health Informatics program.
- PhD Candidate in the department of Health Policy and Administration.

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EXPERIENCE

UNIVERSITY OF ILLINOIS HOSPITAL & HEALTH SCIENCES SYSTEM, CHICAGO, IL | 2008 - 2014

495-bed hospital, an outpatient facility, specialty clinics & health science colleges.

Program Coordinator, University Health Services

- Report to the director of the Occupational Health Outreach Program; serve as a technology advisor for meaningful use compliance; issue invoices for workers' compensation claims; assist the director to market the new UI Workers' Compensation Clinic.
- Worked with the information systems department and the IT vendor, NetHealth, to implement the IT project ensuring HL7 interfaces were operational, the EHR servers were secure and operational, and regular database updates were performed to reflect current employee hiring status.
- Played an integral role in the IT project to update the department's electronic medical record system to the latest version of Agility software.
- Assisted the department director in responding to multiple contract-winning RFP responses.

EDUCATION AND CERTIFICATION

Executive MBA

Quantic School Of Business & Technology, Washington, DC

MS, Health Informatics - Project Management

University Of Illinois At Chicago, Chicago, IL

BS, Communications

University of Wisconsin - Milwaukee, Milwaukee, WI

SAFe Release Train Engineer

Scaled Agile- Boulder, CO

Certified Agile Leadership

Scrum Alliance, Westminster, CO

ICAgile Certified Professional - Agile Coaching

The International Consortium of Agile, Irvine, CA

Certified SAFe 4 Agilist

Scaled Agile, Boulder, CO

Professional Scrum Product Owner (PSPO)

Scrum.org, Burlington, MA

PUBLICATIONS

Jalali, A. & Bell, C. (2014). [Leveraging ArcGIS to Enable Public Health Surveillance of Work-Related Injuries](#). 2014 Esri User Conference.

Bell, C. M., Jalali, A., & Mensah, E. K. (2013). [A Decision Support Tool for Using an ICD-10 Anatomographer to Address Admission Coding Inaccuracies: A Commentary](#). *Online Journal of Public Health Informatics*, 5(2).

Jalali, A., Olabode, O. A., & Bell, C. M. (2012). [Leveraging Cloud Computing to Address Public Health Disparities: An Analysis of the SPHPS](#). *Online Journal of Public Health Informatics*, 4(3).

Bell, C. M. (2011). [The Communications Log: A Communication Tool for Improved Project Communications Management](#) *Creative Commons*, 1-9.