

LUIS F. CASTELLANOS, MBA
Plantation, FL
(305) 900-7617
luiscastellanos.1983@gmail.com
U.S. Navy Veteran

PROFESSIONAL SUMMARY

Mission driven operations, compliance and data governance leader with 14+ years of experience overseeing complex programs, regulatory compliance, performance management and multi-site operations across government, healthcare and social services. Proven ability to strengthen organizational accountability, build high performing teams, enhance program quality and implement data governance frameworks that support decision-making and program outcomes. Recognized for disciplined leadership in highly regulated environments, including Broward County and the U.S. Navy.

CORE COMPETENCIES

Program Oversight • Compliance Management • Grant & Contract Administration • Regulatory Adherence • Program Evaluation • Data Integrity • Risk Management • Performance Dashboards • Policy Development • Quality Assurance • Team Leadership • Budget Oversight • Continuous Improvement • HIPAA/GDPR/CCPA Awareness • Reporting & Documentation

PROFESSIONAL EXPERIENCE

Contracts and Grants Administrator - Broward County Government Fort Lauderdale, FL February 2025 – January 2026

- Administer and monitor 32 county contracts and grants, ensuring full compliance with regulatory, contractual and performance requirements.
- Conduct compliance assessments, documentation reviews and site monitoring for 17 contracted providers, evaluating service quality and adherence to program standards.
- Ensure 100% compliance with federal, state and local laws related to mental and behavioral health programs.
- Develop compliance documentation, reporting systems and monitoring tools to support oversight bodies and funders.
- Identify risks, recommend corrective action plans and support policy updates to strengthen organizational governance and program integrity.

General Manager - Swat Mosquito Systems - Miramar, FL December 2023 – January 2025

- Oversaw multi-location operations, implementing standardized processes, compliance practices and data-tracking systems.
- Improved operational oversight and accountability through workflow optimization and performance measurement systems.
- Strengthened organizational capacity by training staff, improving documentation accuracy and enhancing service consistency.
- Supported fiscal responsibility through forecasting, budget review and resource planning.

Branch Manager - Orkin – Hallandale, FL January 2023 – December 2023

- Led branch operations with a focus on compliance, safety standards and operational performance.
- Implemented forecasting and reporting models that improved decision-making accuracy and operational transparency.
- Strengthened team performance, documentation practices and regulatory adherence.

Area Manager - Aptive Environmental LLC – Davie, FL

December 2019 – December 2022

- Managed multi-county program operations, staffing, compliance and performance evaluation.
- Developed data reporting tools and performance dashboards used to assess regional outcomes.
- Ensured consistent delivery of services aligned with regulatory expectations and organizational goals.
- Built partnerships and supported outreach efforts that increased service reach and community engagement.

Clinical and Operations Manager - Naval Hospital Jacksonville – U.S. Navy

April 2011 – November 2019

- Directed operations for a 20-bed medical unit and managed 100+ personnel while ensuring compliance with federal healthcare standards and Joint Commission regulations.
- Oversaw all regulatory documentation, inspection readiness and compliance programs, resulting in multiple Joint Commission Gold Seal Awards.
- Strengthened data integrity and documentation processes for HIPAA-regulated environments.
- Implemented performance dashboards and quality improvement initiatives that reduced wait times by 25% and improved service delivery.
- Developed emergency procedures, operational policies and compliance systems ensuring high organizational readiness.

EDUCATION

Master of Business Analytics (Expected Graduation June 2026)

Florida Atlantic University – Executive Education

Master of Business Administration (MBA), 2019, Concentration in Operations Management

American Military University

Bachelor of Management, 2018, Concentration in Human Resources

American Military University

CERTIFICATIONS

- Lean Six Sigma Green Belt
- Certified Associate in Project Management (CAPM)
- NPMA Certifications (WDI/WDIR/WDO, IPM, Safety)

LANGUAGES

- English – Native
- Spanish – Native